

## ATO

### ADVICE FOR MAINTENANCE

#### WARNINGS

- Natural fibers fear direct exposure to sunlight and humidity.
- Dimensions may vary of about +/- 3% due to the artisan quality of the manufacture.
- Slight irregularities on the surface and colour variations shall not be considered faults but are related to the uniqueness of a hand-made rug.
- It is advisable to change the direction of the rug periodically to avoid localized wear due to heavy-traffic areas.
- During the first few months, the carpet will go through a process of losing material in the form of fluff. This phenomenon is common in carpets made of natural materials and will gradually disappear, depending on the amount of traffic and frequency of vacuuming.
- During the first few months, it is normal that the rug might reject filaments on the surface, this does not affect resistance, appearance or quality of the rug. These small filaments on the surface may be cut using tiny scissors.
- When pieces of furniture are placed on the rug, they put pressure: a protection can be used to avoid damaging the appearance of the rug.
- It is strongly recommended to remove packaging and unroll rugs within 10 days of receipt to avoid signs of mould or bad smell due to natural fibers not breathing.

#### MAINTENANCE AND CLEANING

- It is advisable to vacuum the rug regularly (2/3 times per week) during the first few months.
- It is recommended to use a minimum 2000W vacuum cleaner, without bristles to avoid damaging the surface of the rug.
- Vacuum in the direction of the pile, never against it.

#### RULES FOR THE TREATMENT OF STAINS

- Remove liquids as quickly as possible with an absorbent white cloth, dabbing the carpet/rug without rubbing.
- Subsequently, it is recommended to refer to professional cleaning, to be carried out on a flat surface, with cold water. A thorough cleaning should be carried out at least twice a year to guarantee hygiene and at the same time correct maintenance of the fibres that will benefit in softness, colour vividness and glow.
- Never use ammonia or chemical detergents.